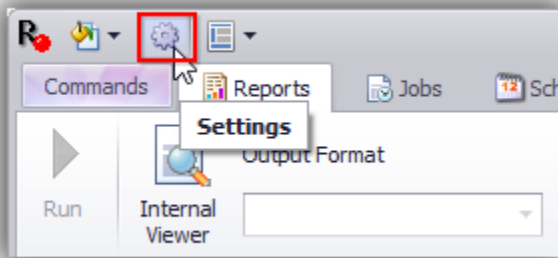
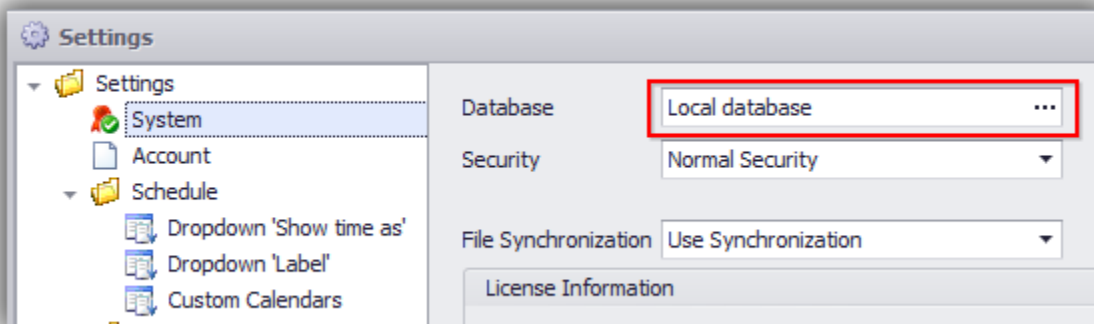


R-Tag cannot work with this database

R-Tag is using internal database to preserve report and job settings, information about scheduled tasks etc. This database could be set in the System section of the Settings screen. To open the Settings screen, click the small gear icon at the top of the screen



Select section System and set the database either to Local or SQL Server.



Details about how to set the database to SQL Server are available in this document: [Installing SQL Server database for R-Tag](#)

In case a wrong database is set R-Tag will show a message "R-Tag cannot work with this database.". To fix this do the following:

1. Close R-Tag
2. Using Notepad or another text editor open the file
C:\ProgramData\RTManager\RTManager.config.

Path C:\ProgramData is the path to your ProgramData folder. In rare cases it may be different than C:\ProgramData. To find what is your ProgramData path press Win + R and type %programdata%. In RTManager.config find the line

```
<LocalDatabase>False</LocalDatabase>
```

And change the value False to True so the line will look like this

`<LocalDatabase>True</LocalDatabase>`

3. Save the file
4. Start R-Tag. It will start using Local database. You can continue using the Local database or to switch to a SQL server database as it is explained in this document: [Installing SQL Server database for R-Tag](#)